



The Certification Body of Aprio, LLP
Hereby certifies that

PEABERRY SOFTWARE INC. D/B/A CUSTOMER.IO

9450 SW Gemini Dr. Suite 43920 Beaverton, OR 97008

Has implemented an
Information Security Management System
in accordance with:

ISO/IEC 27001:2022

This certification will apply to the Information Security Management System (ISMS) of Customer.io's Marketing Automation Platform and Content Creation Tool and the people, processes, and documented information supporting and managed by that ISMS in accordance with Statement of Applicability version 1.0 dated April 30, 2024, and adjudged that the exclusions under this statement do not compromise the integrity of the ISMS.

Please refer to the next page of this certificate for the business locations certified and the Customer.io's current ISMS certificate for coverage of ISO/IEC 27001:2022.

Certification of Registration remains the property of Aprio, LLP. The validity of this certificate is maintained on the condition that the ISMS is assessed through an on-going surveillance program and continues to adequately meet the requirements of the standard. To verify this certificate is valid please contact – Aprio, LLP.

Certification Effective Date: **September 24, 2024**
Certificate Expiry Date: **September 24, 2027**
Certificate Registration No: **018:2024**

A handwritten signature in black ink, appearing to read 'D. Powell Jones'.

Powell Jones

Partner, Aprio, LLP Information Assurance Services
2002 Summit Blvd Suite 120, Atlanta, GA 30319 | 404.892.9651 (Accredited Office)



Aprio[®]

The Certification Body of Aprio, LLP



Certificate No. 018:2024

The ISMS represented by the certificate No. 018:2024 is restricted by the scope defined in the ISMS Scope document v1, dated April 30, 2024.

Region	Country	City, State	Scope of the Certification for the Location	Office Address
North America	USA	Beaverton, OR	Management system headquarters (HQ), Information and Security, Information Technology (IT), Engineering, Cloud Operations Infrastructure Support, Product Development, Quality Engineering	9450 SW Gemini Drive Suite 43920 Beaverton, OR 97008